



Digi International Launches Digi Remote Reach, Delivering Peer-to-Peer Edge Access Included with Digi Remote Manager

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New service connects IT and OT teams directly to edge devices with no VPN, cloud proxy or added cost

MINNEAPOLIS--(BUSINESS WIRE)--Jun. 9, 2026-- Digi International (NASDAQ: DGII, www.digi.com), a leading global provider of connectivity solutions that keep enterprise sites, retail locations, mobile fleets, and critical infrastructure always connected, today announced [Digi Remote Reach](#). Remote Reach is a peer-to-peer remote access capability available for [Digi Remote Manager](#) (DRM) subscribers utilizing Digi IX25 and other cellular devices launched in 2026. Remote Reach enables engineers, technicians and IT teams to connect directly to any device behind a Digi router, from a Linux server in a remote substation to a PLC on a factory floor, with a single click inside DRM.

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Unlike legacy remote access tools that route session traffic through a vendor's cloud, Digi Remote Reach uses the same peer-to-peer protocol that powers real-time Internet calls to establish a direct encrypted tunnel between the user's browser and the

target device. Digi facilitates the initial handshake, then steps aside. No customer data passes through Digi cloud servers. What remains is a connection that is faster, more secure and entirely under the customer's control.

"Remote access tools have asked customers to trust a vendor's cloud with their operational data, pay a premium for the privilege, and accept the latency that comes with it. Digi Remote Reach removes all three. The peer-to-peer architecture is the differentiator, and it's included with the Digi Remote Manager subscription."

—Landon Reese, Vice President of Product, Digi International

Architecture Is the Advantage

With competing solutions, a remote access session travels from a browser to the vendor cloud to a router to an end device. Every hop adds latency. Every hop puts session data in contact with third-party infrastructure. Every hop creates compliance exposure.

Remote Reach eliminates the middle. The path is bi-directional between the browser and the direct encrypted tunnel, as well as between the tunnel and the router as well as the router and end device. Digi's infrastructure facilitates the handshake only. Once connected, the session is point-to-point. It stays up even if vendor infrastructure goes down. Best of all, Digi Remote Reach connects quickly, without lag in navigation, almost like operating a local machine.

Bridges IT and OT in a Single Tool

Digi Remote Reach is the only remote access solution in its class to support both enterprise IT protocols and industrial OT connections in a single interface. IT teams can reach servers, switches and infrastructure over RDP, SSH, VNC, HTTP/HTTPS and Telnet. OT and industrial teams can connect via serial/COM to PLCs, RTUs, HMIs, and other field devices in SCADA environments, devices that most remote access products cannot reach at all. Organizations that currently operate separate tools for IT and OT environments can consolidate on a single platform.

Devices you can reach with Digi Remote Reach:

IT Infrastructure

- Servers (Windows, Linux) — via RDP, SSH, VNC
- Managed switches and routers — via SSH, Telnet, HTTP/HTTPS
- Firewalls and network appliances — via SSH, HTTP/HTTPS
- Out-of-band console servers — via SSH, Telnet
- UPS systems and PDUs — via SSH, HTTP/HTTPS, Telnet

OT / Industrial Field Devices

- PLCs (Programmable Logic Controllers) — via serial/COM
- RTUs (Remote Terminal Units) — via serial/COM
- HMIs (Human-Machine Interfaces) — via serial/COM or RDP/VNC
- DCS (Distributed Control System) components — via serial/COM

- SCADA field devices and data acquisition equipment — via serial/COM

Shared / Converged Environments

- IoT gateways and edge devices — via SSH, HTTP/HTTPS
- Industrial routers and cellular gateways — via SSH, HTTP/HTTPS
- Any IP-addressable LAN device — via HTTP/HTTPS, RDP, SSH, VNC

Included with Digi Remote Manager. No Premium Tier Required.

Remote Reach is included at no additional charge with every Digi Remote Manager subscription with compatible Digi cellular devices launched in 2026 and beyond. Competitors who offer comparable remote access functionality require advanced subscription tiers that can cost two to three times the base price. The peer-to-peer architecture that makes Remote Reach technically superior is the same reason it is more economical to deliver. When customer data never relies on vendor servers, there is no bandwidth or compute overhead to recover through pricing.

Part of a Sustained Innovation Cycle

Remote Reach arrives at a moment of significant product momentum for Digi. In recent months the company has launched a range of new security, connectivity and artificial intelligence solutions:

- [Digi Remote Manager and Digi Ventus Genesis SOC 2 Type 2 attestation](#), confirming enterprise-grade security controls across Digi's cloud infrastructure
- [FIPS 140-3 validated cryptographic modules](#) for all DAL OS based Digi solutions, meeting federal and regulated-industry security requirements
- Integrated [eSIM support](#), enabling flexible and carrier-agnostic cellular connectivity for deployed fleets
- [Digi IX25](#), a new industrial router family spanning five SKUs including 5G RedCap and 5G eMBB variants, purpose-built for demanding edge environments
- [DANI \(Digi Artificial Network Intelligence\) MCP Server](#), making Digi the first IoT connectivity vendor to integrate natively with AI tools including Claude, Microsoft Copilot and ChatGPT via Model Context Protocol

Remote Reach demonstrates Digi's continued innovation and industry leadership by delivering next-generation deployment-wide visibility and access for IT and OT teams.

About Digi International

Digi International (NASDAQ: DGII) is a global technology leader empowering enterprises to build, connect, and manage the critical systems that drive their businesses. Through an integrated portfolio of managed services, intelligent software, secure connectivity, and resilient edge solutions, Digi helps enterprises monitor, update, and control assets in real time, strengthen compliance, streamline workflows, and keep distributed operations running without interruption. Since 1985, Digi has enabled organizations worldwide to modernize operations and confidently connect millions of devices. Learn more at www.digi.com.

For more information, visit www.digi.com or call 877-912-3444.

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