



SmartSense by Digi Launches SmartSense ONE at NRF 2026

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Scalable, modular solution unifies the strengths of the SmartSense and Jolt platforms

SEE SMARTSENSE IN BOOTH 3456 OR 1502, AND ON STAGE AT NRF, NEW YORK, NY, JANUARY 11-13, 2026

BOSTON--(BUSINESS WIRE)--Jan. 12, 2026-- [SmartSense by Digi®](#), part of Digi International (NASDAQ: DGII, www.digi.com) and a leading global provider of Internet of Things (IoT) connectivity solutions, today unveiled **SmartSense ONE**, a modular, scalable solution that unifies the strengths of SmartSense and Jolt's platforms by connecting their monitoring, operations, safety, and quality capabilities through a shared data model and a common user experience. The launch of SmartSense ONE comes on the heels of [Digi's acquisition of Jolt](#) and the integration of its food safety and operational improvement platform into the SmartSense business.

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compliance and operating standards. Their unified solution delivers prescriptive analytics, automated monitoring, and actionable workflows that help teams prevent spoilage, avoid equipment downtime, maintain food safety and regulatory compliance, and respond faster to issues, before they become costly disruptions.

SmartSense ONE unifies both companies' capabilities within seven core modules that are intentionally designed to work together, creating a more powerful, connected platform for SmartSense customers. Customers can deploy individual modules based on their operational needs, but the greatest impact comes from using them in combination. Core modules include:

1. **Monitor** —An asset management and visibility module comprised of features that deliver real-time prescriptive analytics into asset health and environmental conditions with predictive insights and automated actions
2. **Operate** —An operations and task management module comprised of checklists, tasks, and standard operating procedures (SOPs) with real-time accountability, insights, and performance tracking across every location
3. **Guard** —A food safety and compliance monitoring module with probe and sensor integration for accurate, auditable tracking, and corrective action guidance
4. **Assure** —A compliance and quality audit oversight module comprised of digital audits, inspections, and follow-up actions that ensure continuous improvement for the scaled environment
5. **Service** —A maintenance and asset management module comprised of issue prevention, work orders, and asset tracking features that reduce downtime and improve equipment reliability
6. **Label** —A labeling and printing module that automates labeling, ensures compliance, and streamlines prep workflows, integrated with the other modules
7. **Schedule** —A labor and shift management module comprised of scheduling, time tracking, and team communication that improves efficiency, compliance, and employee engagement

SmartSense ONE boasts industry-leading capabilities for compliance, governance, and trust by allowing customers to embed automated compliance validation, traceability, and audit-ready reporting to meet regulatory standards with confidence.

"SmartSense and Jolt have always shared a vision to raise the standard for operational excellence through intelligence and execution," said Guy Yehiav, President of SmartSense by Digi. "That vision, reinforced by customer insight, shaped SmartSense ONE, a connected intelligence platform that predicts risk, validates compliance, and operates anywhere, even offline, to drive safer, more profitable operations across every environment."

Whether customers use one module or all seven, they will have access to several of the same best-in-class SmartSense ONE capabilities via a single, intuitive interface that works across web and mobile, streamlines tasks and drives adoption from deskless workers to executives. SmartSense ONE's data model provides real-time monitoring, audit, and workflow data for all customers, uncovering predictive insights that anticipate risks and guide smarter operational decisions. The platform also works seamlessly online or offline, maintaining visibility and control across every site and condition.

"SmartSense ONE allows us to align the right capabilities with the specific needs of each part of our business," said Bruce Hatch, CIO at Harmons Grocery. "In our pharmacies, Monitor helps us maintain compliance and protect patient safety in a highly regulated environment. In food service, Guard delivers consistency, visibility, and control to frontline execution. After implementing the Label Management tools, we're now seeing how the combined value of these modules improves operational efficiency, reduces waste and risk, and gives our teams greater confidence that we're doing things right every day."

Combined, SmartSense and Jolt help grocers, convenience stores, restaurants, and healthcare organizations protect revenue and reduce risk by ensuring critical assets and environments stay within

SmartSense will present at **NRF 2026: Retail's Big Show** in **New York City**, alongside customers and industry experts from **Lowe's Foods**, **Sprouts Farmers Markets**, and **Schnucks Markets**. **This session will take place on Monday, January 12, at 11:45 a.m. on NRF's Exhibitors Big Ideas Stage 1.** This panel session will reveal **IoT as the invisible hero protecting retail revenue, exploring** how connected technologies help retailers reduce loss, maintain product integrity, and drive operational resilience.

For more information about SmartSense ONE and how it powers smarter, safer operations, visit www.smartsense.co or stop by **Booth 3456 or 1502** at the 2026 NRF Big Show.

About SmartSense by Digi

SmartSense by Digi®, a business unit of Digi International (NASDAQ: DGII), is a leading global provider of Internet of Things (IoT) Sensing as a Service solutions that deliver dynamic and personalized asset tracking, monitoring, process digitization, and digital decisioning across key verticals. The company enables organizations to leverage the power of IoT automation, prescriptive workflows, and insightful analytics to ensure compliance, workforce productivity, brand loyalty, loss prevention, and reduction of waste and energy consumption. Combining new and innovative data-driven approaches with world-class IoT tools, SmartSense partners with enterprises to elevate their business outcomes and asset protection to new heights. For more information, visit www.smartsense.co/.

About Digi International

Digi International (NASDAQ: DGII) is a global technology leader empowering enterprises to build, connect, and manage the critical systems that drive their businesses. Through an integrated portfolio of managed services, intelligent software, secure connectivity, and resilient edge solutions, Digi helps enterprises monitor, update, and control assets in real time, strengthen compliance, streamline workflows, and keep distributed operations running without interruption. Since 1985, Digi has enabled organizations worldwide to modernize operations and confidently connect millions of devices. Learn more at www.digi.com.

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