



SmartSense by Digi Achieves SOC 2 Type II Compliance

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New milestone highlights commitment to safeguarding customer data and enabling customer success across regulated industries

BOSTON--(BUSINESS WIRE)--Nov. 12, 2024-- SmartSense by Digi, part of Digi International (NASDAQ: DGII, www.digi.com) and a leading global provider of Internet of Things (IoT) connectivity solutions, today announced its achievement of SOC 2 Type II certification, an industry compliance standard designed to enable and enforce robust data security measures across enterprise environments. This operational milestone underscores the SmartSense organization's dedication to ensuring customer data remains secure, private, and confidential through enhanced data protection and operational standards that support both regulatory and quality assurance. By receiving SOC 2 Type II certification at the organization level, SmartSense removes internal approval friction for their customers and accelerates their return on investment and program success outcomes.

"While it may be common for other IoT solution providers to defer security to third parties like cloud service providers, at SmartSense we believe that prioritizing and managing the security and hygiene of customer data isn't just optional, it's a baseline requirement for us to own," said Gil Dror, Chief Technology Officer at SmartSense by Digi. "Our customers trust us with their critical data, and we don't take that for granted. Our SOC 2 Type II certification is a powerful demonstration of our dedication to safeguarding customer trust through ongoing data protection practices."

To achieve SOC 2 Type II compliance, SmartSense opened its operations to a year-long review of its security policies, establishing a continuous monitoring and third-party auditing system to proactively manage daily security risks and ensure a high level of operational resilience. This initiative reflects the company's broader commitment to aligning with industry best practices, reinforcing security not only as a business requirement but as a core value embedded throughout the organization.

"This compliance is not just an operational milestone, but also a demonstration of our collective commitment from our entire team to prioritizing security at every level of our organization," said Guy Yehiav, President of SmartSense by Digi. "Our customers in highly regulated industries can have confidence that their sensitive information is handled with the utmost care and protected by highly robust data safeguards."

SOC 2 Type II compliance is just one part of the SmartSense commitment to quality and regulatory compliance. In addition to this achievement, the company is also ISO 9001 certified, ensuring efficient, well-documented processes that consistently satisfy regulatory and customer expectations. SmartSense also meets the standards required to be deployed in GxP environments, supporting customers that require GmP certification. Additionally, SmartSense adheres to the compliance requirements of 21 CFR Part 11 to ensure rigorous standards in managing electronic records and signatures.

To learn more about the SmartSense IoT-based prescriptive analytics solutions supporting industries like healthcare, pharmaceutical, food service, and retail, please visit: www.smartsense.co.

About Digi International

(NASDAQ: DGII) is a leading global provider of business and mission-critical Internet of Things (IoT) connectivity products and solutions. We help our customers create next generation connected products and solutions to deploy, monitor and manage critical communications infrastructures and compliance standards in demanding environments with high levels of security, relentless reliability and bulletproof performance. Founded in 1985, we have helped our customers connect over 100 million things, and growing. For more information, visit www.digi.com.

About SmartSense by Digi

SmartSense by Digi®, a business unit of Digi International (NASDAQ: DGII), is a leading global provider of Internet of Things (IoT) Sensing as a Service solutions that deliver dynamic and personalized asset monitoring, process digitization, and digital decisioning across key verticals. The company enables organizations to leverage the power of IoT automation, prescriptive workflows, and insightful analytics to ensure compliance, workforce productivity, brand loyalty, loss prevention, and reduction of waste and energy consumption. Combining new and innovative data-driven approaches with world-class IoT tools, SmartSense partners with enterprises to elevate their business outcomes and asset protection to new heights. For more information, visit www.smartsense.co.

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