



Digi International Unveils LifeCycle Assurance, Transforming Infrastructure Management with Proactive Support and Comprehensive Device Management

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Digi LifeCycle Assurance elevates the standard of service and support for new product deployments, empowering customers to optimize performance, enhance security and minimize downtime

MINNEAPOLIS--(BUSINESS WIRE)--Apr. 2, 2024-- Digi International (NASDAQ: DGII, www.digi.com), a leading global provider of Internet of Things (IoT) connectivity products and services, today announced the launch of Digi LifeCycle Assurance, offering an enhanced level of service and support to protect critical connectivity systems, enabling improved performance, heightened security and reduced downtime for essential systems.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20240402014991/en/>



Designed to ensure the continued security, reliability and performance of critical systems amidst complex connectivity challenges, LifeCycle Assurance from [Digi's Infrastructure Management group](#) provides a layer of protection for new deployments of [Digi AnywhereUSB® Plus](#), [Digi Connect® EZ](#), and [Digi Connect® IT 16/48](#). With 24/7 expert technical support and a full year of premier access to [Digi Remote Manager®](#) — the indispensable command center for network control — LifeCycle Assurance enables users to mitigate risk and optimize efficiency throughout the product lifecycle, and empowers organizations to manage and maintain their network infrastructure more effectively and maximize investment value.

"In today's rapidly evolving IoT landscape, marked by accelerating changes in regulatory requirements, technological advancements, security concerns, and business dynamics, Digi LifeCycle

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Assurance stands as an unparalleled testament to Digi's steadfast dedication to delivering cutting-edge connectivity solutions," said Brian Kirkendall, Vice President and General Manager, Infrastructure Management, Digi International. "Gone are the days of 'set it and forget it'; now, driven by market and customer demands, enterprises are presented with a transformative choice. Digi LifeCycle Assurance not only adds immediate value to any enterprise but also ensures seamless 24/7 technical support, empowering end users to swiftly harness the full potential of their operations."

In anticipating and addressing challenges before they arise, Digi LifeCycle Assurance redefines support as a proactive engagement. LifeCycle Assurance is a true game-changer in the industry — bringing customers unparalleled peace of mind with around-the-clock expert technical support and comprehensive device management capabilities to ensure the security and reliability of critical systems.

Digi LifeCycle Assurance is available now on new deployments of Digi AnywhereUSB® Plus, Digi Connect® EZ, and Digi Connect® IT 16/48.

For more information about LifeCycle Assurance from Digi, please visit www.digi.com/contactus or call 877-912-3444.

About Digi International

Digi International (NASDAQ: DGII) is a leading global provider of IoT connectivity products, services, and solutions. It helps companies create next-generation connected products and deploy and manage critical communications infrastructures in demanding environments with high levels of security and reliability. Founded in 1985, Digi has helped customers connect more than 100 million things and counting. For more information, visit www.digi.com/lifecycle-assurance.

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